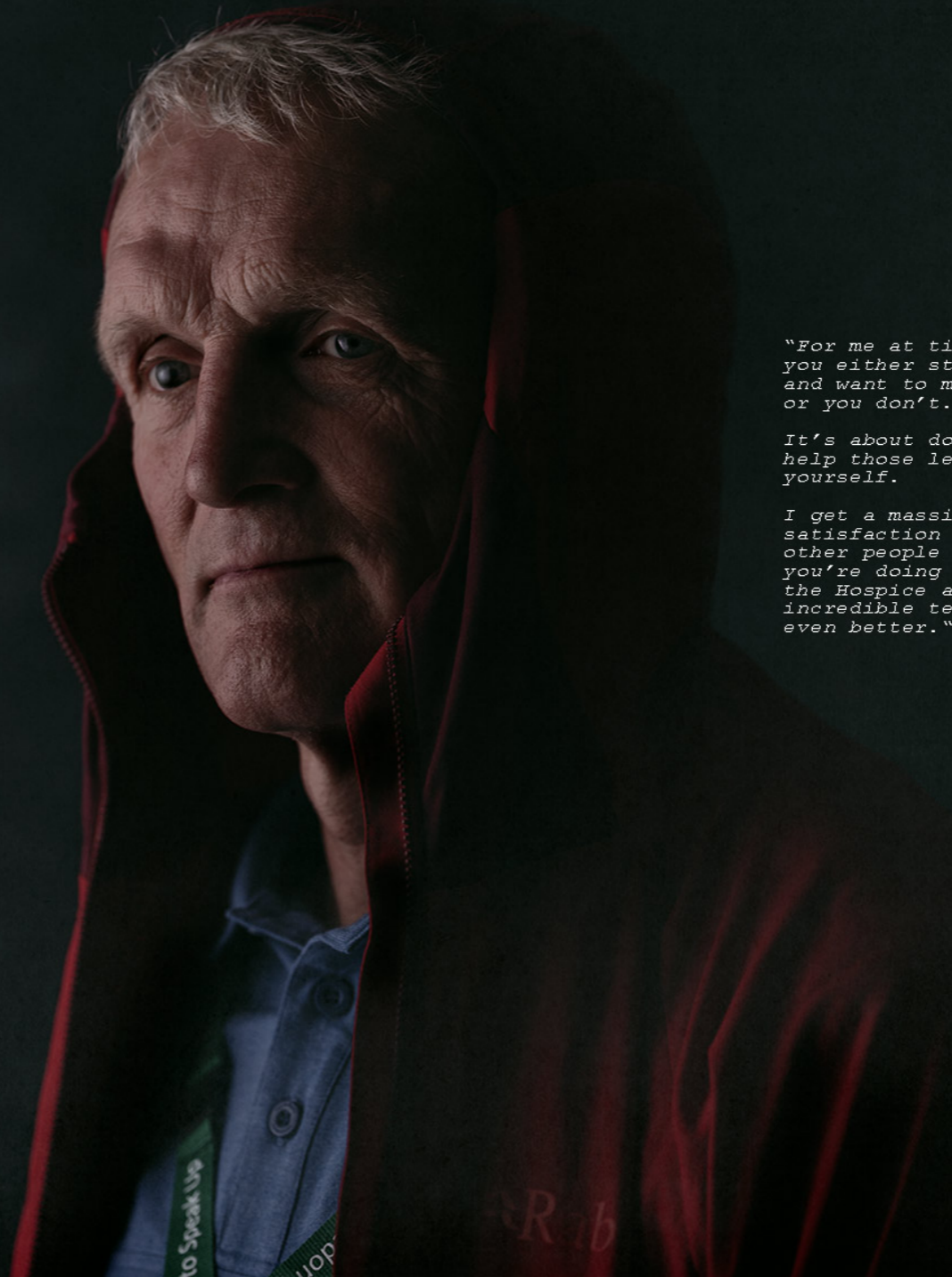


*This Is The Front Line, With
Richard Harbon, Garden House
Hospice Care Challenge &
Endurance Events Manager.*



*"For me at times of crisis,
you either stand up and help
and want to make a difference
or you don't.*

*It's about doing something to
help those less fortunate than
yourself.*

*I get a massive amount of
satisfaction from helping
other people and when
you're doing it as part of
the Hospice alongside an
incredible team it's
even better."*

*This Is The Front Line, With
Dr Ros Marvin, Garden House
Hospice Care Consultant in
Palliative Medicine.*



"I feel that Covid triggers a rollercoaster of emotions in me.

Lots of sadness, for my own patients who are so vulnerable, and who find isolation incredibly tough and scary on top of what they're already going through.

Also for the country as a whole when I think of the health, economic and social problems which the virus is creating and worsening.

Then I'm incredibly proud of the Hospice team, for the way we have pulled together and found new ways of working and supporting each other, remaining cheerful and caring.

When I go home, I try to see the silver linings of spending more time with my partner and son, without the usual rushing around to get to places, do things and see people."

*This Is The Front Line, With
Tanya Catton, Garden House
Hospice Care End Of Life
Community Nurse Specialist.*

*"Each day brings about
different emotions, I often
feel apprehensive at the
start of the day, but I also
feel lucky I work with an
amazing and supportive team.*

*The overall feeling I have is
of sadness. Sad I cannot
visit my elderly parents, sad
I must talk to elderly frail
patients with a surgical
mask, gloves and apron on and
socially distance.*

*Sad, I must have difficult,
emotionally challenging
conversations with relatives
over the telephone. Sad, I
feel vulnerable when going to
the supermarket in case I
pick up the virus or spread
it.*

*But also, proud and pleased
that I am able to do
something vital and that
makes a difference to the
most vulnerable and frail
patients in our community."*

*This Is The Front Line,
With Sarah Bradfield,
Garden House Hospice Care
Macmillan Rehabilitation
& Wellbeing Manager.*



"I cried when we had to close the Hawthorne Centre to our out-patients.

I will never forget the days we had to call our patients and explain what we were doing and telling them to Stay at Home.

This went against everything we'd ever said to them as we are normally encouraging people to live as full and active a life as possible.

I'm now on the frontline of clinical care doing shifts on the in-patient unit and home visits with Hospice at Home. I won't lie, I was scared at first as it's been a long time since I was in a hands-on role.

I'm in awe of my team and colleagues at the Hospice, they have risen to the challenge of COVID-19 exceptionally, we are under so much more pressure. And now I'm scared about the financial implications with our shops shut and events cancelled.

I just hope in the long run we can continue to serve our community"

*This Is The Front Line, With
Beth Power, Garden Hospice
Care Digital Marketing &
Communications Officer.*

"The coronavirus has brought a lot of worry and challenges into both our personal and working lives often leaving us with no choice but to 'keep calm and carry on'.

Every morning when I wake up, the first thing I think about is when I'm going to be able to hug my family again and hear my little niece say my name for the first time.

I'm lucky to have a very close unit of family and friends, others are less fortunate and need support and care to keep going. That is my reason for getting out of bed and giving my all every day at work.

It is a real privilege to work alongside an incredible team every day who continue to put the patient first at a huge time of uncertainty for us all.

The end of your life is as important as the beginning and the middle, and the care and support I witness leaves me speechless most days. If I can contribute to protecting end of life care in the community, I will give my all."

*This Is The Front Line, With
Richard Julian, Garden
House Hospice Care Community
Development Manager.*

*"I feel privileged to be
a part of Compassionate
Neighbours, representing
Garden House Hospice Care.*

*My role is to support
our 140 Compassionate
Neighbours to be able to
offer their support to the
more vulnerable and
isolated members of our
community.*

*Seeing people come
together, support those
around them and go above
and beyond for each other
has been truly inspiring.*

*I am humbled by their
ability to respond and
adapt to challenging
conditions and it is clear
to me how important
community projects such as
this are, at any time.*

*Helping my local community
through Compassionate
Neighbours has given me the
sense of purpose and
ability to contribute that
I've needed in these
unsettling times and I am
proud to say this is what a
Compassionate Neighbour
looks like."*

Ask Me About Volunteering



*This Is The Front Line, With
Madeleine Kinnar, Garden House
Hospice Care End Of Life
Community Nurse Specialist.*



*"It is the last and the first
thing I think of every night
when I go to sleep and every
morning when I wake.*

*I think about my children, my
Mum and Dad and other friends
and family who are all feeling
the same anxieties as me. I
live in hope that I am doing
all that I can to protect
those I love and live with and
that I am not bringing danger
to our door.*


*Life is strange and it feels
so surreal out there at the
moment, but at least at work I
feel that I am doing my bit.*

*Every day I experience
different emotions and
feelings, fear, surprise,
gratitude, honour, sadness,
confusion, irritation and
thankfulness to name but a
few.*

*The care I have witnessed the
staff in the care homes
provide has been heart-warming
and their dedication never
dwindles. The residents are
like their family members and
they have loved, cared and
treated them as such.*

*Every day I get up and I feel
proud to be a nurse and feel
touched when I stand outside
my house on a Thursday at 8pm
and the street is clapping for
all our hard work.*

*I just hope that the lessons
we have learnt during this
time will make us all into
more caring, thoughtful and
considerate nation."*




*This Is The Front Line, With
Jayne Dingemans, Garden House
Hospice Care Director Of
Patient Services.*

*"Everything unfolded so fast
yet with such uncertainty.
Personal anxieties are
fuelled by social media.*

*I feel an overwhelming sense
of responsibility towards
the staff I manage and the
patients we care for. I am
doing the very best I know
how, the very best I can, it
does not pay to get
discouraged.*

*"Life is not about waiting
for the storm to pass but
learning to dance in the
rain" (unknown).*

*I am proud to be a Nurse
and so very proud of the
courageous and inspiring
team I work with."*



*This Is The Front Line,
With Hayley Cocks, Garden
House Hospice Care Senior
Health Care Assistant.*

*"I'm not really worried
about myself, I'm
worried about my
parents. They are at
risk and I worry like
crazy about looking
after them.*

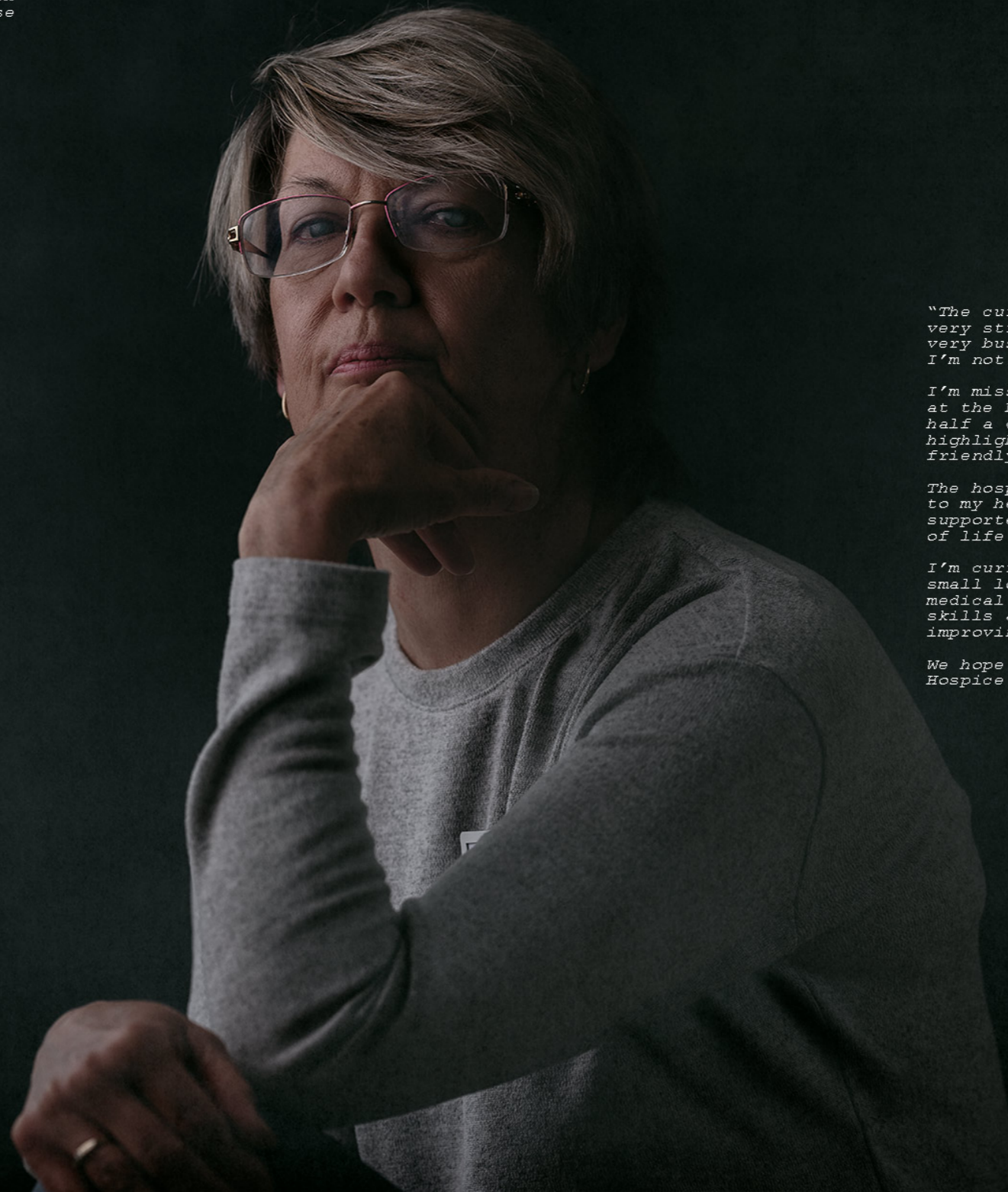
*The coronavirus is also
having a massive effect
on my working life.*

*The virus has added a
whole new dimension to
looking after palliative
patients. We're going
into family's homes to
care at end of life.*

*We used to comfort
family members through
touch, and we can't do
that anymore. We're a
face behind a mask, who
can't give the comfort
of touch to upset
families at a very
difficult time.*

*It's hard to convey the
supportive role we love
so much."*

*This Is The Front Line, With
Janet Bucknell, Garden House
Hospice Care Volunteer.*



"The current situation is very strange. I'm always very busy, so struggle when I'm not!"

I'm missing my volunteering at the Hospice hugely. Only half a day a week but the highlight. Such a lovely friendly team.

The hospice is very close to my heart, as they supported my husband at end of life in 2017.

I'm currently part of a small local group, making medical scrubs. My sewing skills are rusty but improving!

We hope to be supplying the Hospice soon."

*This Is The Front Line, With Jane
Baumeister, Garden House Hospice
Care Clinical Services Manager.*

*"Having been a nurse for
over 30 years most of it
within a community setting,
I believe it is a
privilege to be invited
into patients' homes and
families to look after
their loved ones at the
end of their lives.*

*Covid -19 has not changed
this feeling as I think now
more than ever, patients
and families are relying on
the support of services
that the Hospice can
provide.*

*Obviously I worry about how
the effects of working with
Covid- 19 patients may
impact on myself and my
family but I believe we are
a strong, cohesive team who
are all working together
for the benefit of the
community we serve."*

*This Is The Front Line, With
Fiona Chandler, Garden House
Hospice Care Domestic Services
Team Leader.*



"I miss my family and my friends, we have video calls, phone calls and texts, but a simple hug from them and a coffee catch up is missing.

I'm scared. Scared for my family and friends, scared for my team. Times like these make you take a good look at life and what is really important to you.

The daily worry for everyone around gets to me, but when Thursday comes at 8pm when I stand on the doorstep and give my round of applause for the NHS, the Carers and all of the key workers.

I stand overwhelmed with pride for the British people coming together at a time where it's needed the most.

I look forward to the day we have beaten this war against the invisible army that we are fighting, until then I can only hope and wish that everyone we all hold dear to us stays safe."

*This Is The Front Line,
with Polina Filep,
Private Nurse.*



"I am a nurse & come from the Philippines. I miss it there and worry a lot about my family back home. I am here to work and be with my husband.

I work in a private hospital that has now turned into a satellite for the struggling NHS. That makes me very proud.

I think it's ironic how this virus has brought us all together, whilst keeping us apart.

I know that I can serve my purpose well in this country. It is a country I take care of, and a country that takes care of me in return. I think I can call it home now.

In these hard times, I am still grateful. I am still faithful."

*This Is The Front Line,
with, Emma, NHS Nurse.*




"When I go for my daily walk on days off, I count the rainbows in the windows. There are so many now.

I see very sick people everyday at work, it can almost be too much to bare, but the strength and fortitude of my colleagues encourages me to keep going.

However hard the shift is now, I feel the love for my community and it boosts me.

I don't focus on the figures in the media. I focus on the human beings in my care. I keep my mindset positive, and I count the rainbows."

A portrait of Daniel P. Filep, an Ocado Procurement Analyst. He is a young man with short, light-colored hair, wearing black-rimmed glasses and a light blue and white checkered button-down shirt. He is looking directly at the camera with a neutral expression. The background is dark and out of focus.

*This Is The Front Line,
with Daniel P. Filep,
Ocado Procurement Analyst*

"I have been working from home for the past four weeks. It is surreal, but I'm glad to be able to help the company run at maximum capacity.

It is a small part I play, but I know I am doing my part in helping provide food and essentials to many people in need.

It's good to be safe at home and still be given an opportunity to work. I am glad I get to spend more time with my wife.

This virus has really opened my eyes to the things that truly count in life."

*This Is The Front Line,
with Dr Pramesh Patel, NHS
Paediatric Registrar.*

*"It is a very difficult time
for all key workers at the
moment. We are in an unknown
situation but everyone has
pulled together to do their
part and together we are
ready to face anything.*

*Fortunately the Paediatric
population seems to be less
affected than adults,
therefore we are helping our
adult colleagues where
needed"*

*This Is The Front Line, with
Jonny Cullen, Affinity Water
Field Technician.*

*"Since the Corona Virus
lockdown, I have been on
24/7 call outs to respond
to emergency jobs. It is
becoming clear that in
current climates every
job is now an emergency.*

*As the nation stay in
lockdown, it has become
even more important to
ensure their water supply
stays on and without any
disruptions.*

*This means that whilst my
family stay at home, I
must still go to work and
carry out my usual
duties, with social
distancing at the
forefront of my mind.*

*I am glad I am able to do
my bit to help the public
in these extremely tough
times."*

Affinity Water 

*This Is The Front Line,
with Mark Giddens, NHS
Advanced Paramedic.*

*"I am pretty scared to be honest,
especially coming home after a shift
to my little ones, not knowing if I
have picked anything up. It could
easily be on my uniform.*

*The slightest cough or chill and I
worry. It is very scary times for
everyone, especially those on the
front line."*



*This Is The Front Line,
with Kerrie Patel, NHS
Anticoagulant nurse.*

*"I am so proud to work in the
NHS no matter what the
challenge or how scary.
The staff will always stick
together, support each other
and do our job with pride.*

*The NHS has diversified
recently and we are ensuring
patients with existing
medical conditions can still
receive vital care at home.*

THIS WILL NOT BEAT US!"



*This Is The Front Line,
with Katie Giddens,
NHS Paramedic.*

*"The scenario we are in with this
pandemic has heightened my anxiety as
I know it has with others.*

*I am worried about coming home. I
know we will all get through this. I
think a majority of us all come
through this with a slightly
different outlook on life."*

